



**8TH - 18TH  
APRIL 2021**



# FREQUENTLY ASKED QUESTIONS

**RUN-WALK : 3KM /  
5KM / 10KM / 16KM**

**8 UNIQUE  
PERSONAS  
HURRY**



## **Q. WHAT IS A VIRTUAL RACE?**

**There is no specific location, just run, walk, jog, or treadmill during the event dates or anytime thereafter. It's your race at your PACE. No more waiting in lines, no more canceled events! Post your results and receive your takeaways.**

## **Q. WHEN IS THE MARATHON?**

**The event starts on 8th April 2021 and lasts till 18th April 2021. You can do your run/walk anytime between these two days.**

## **Q. HOW DO I REGISTER?**

**Visit our event on Townscript (visit: <https://www.townscript.com/e/unsung-heroes-teachers-virtual-marathon-2021-124021>) to register for the marathon.**

## **Q. WHEN IS THE LAST DAY TO REGISTER?**

**You can register till 6th April 2021, midnight.**

## **Q. WHAT ARE THE RACE CATEGORIES?**

**You can enroll either in: 3KM RACE, 5KM RACE, 10KM RACE, or 16KM RACE.**

## **Q. IS IT FREE?**

**There are 2 types of entries: FREE and PAID. You can register for the race for free, however free participants receive limited takeaways.**

## **Q. HOW MUCH IS THE PAID ENTRY FOR?**

**99 INR. Note: This is exclusive of the additional charges levied by the booking gateway.**

## **Q. WHAT WILL THE FINISHERS RECEIVE?**

- Free Entry: Every participant will receive an e-poster, BIB, and a free e-book.**
- Paid Entry: Participants will receive: e-certificate, BIB, e-poster, and 2 free e-books.**

# **Q. WHAT DO THE PERSONAS MEAN?**

**This is a Teacher-Student Themed Run. Each category has a unique persona associated with it. The personas represent the teachers & students and share their stories. Each category has 2 personas related to it. You are free to choose any one persona in the category. Your BIB and certificate will also be customized based on your persona.**

**Kindly visit our website to read more about personas.**

# **Q. HOW DO I SUBMIT MY TIMING INFO?**

**On 7th April, each participant will receive a unique username and password, via email, to our marathon management system ([www.theilmtech.com/run](http://www.theilmtech.com/run)). Here, the participant will upload his/her timing info.**

## **Q. WHAT DO I NEED TO UPLOAD?**

**Once the participant logs in to our platform, he/she will share the screenshot of his/her running app (Nike, Strava, Endomondo, Mobile apps, Health apps, etc). The participant will be notified once his/her running details are verified.**

**Note: The participant can also share the link to his/her running app. This is optional.**

## **Q. HOW WILL I RECEIVE MY TAKEAWAYS?**

**Participants can download their BIBs from 7th April, after logging into their account. The e-poster, e-books, and e-certificate will be uploaded within 10 days after the event, on our platform. Again, participants will log in to their accounts and download their takeaways**

# **Q. CAN KIDS PARTICIPATE?**

**YOU BET! We do not have any set age limit.**

**Please note, however, that the child does not have any health condition and that he observes social distancing.**

# **Q. DOES THE VIRTUAL RUN OFFER REFUNDS??**

**We do understand that situations may come up where you may request a refund on your registration. Unfortunately, we do not offer refunds on registrations.**

**HAVE ANY OTHER QUESTIONS?  
FEEL FREE TO CONTACT US AT**



**[junaid@theilmtech.com](mailto:junaid@theilmtech.com)**